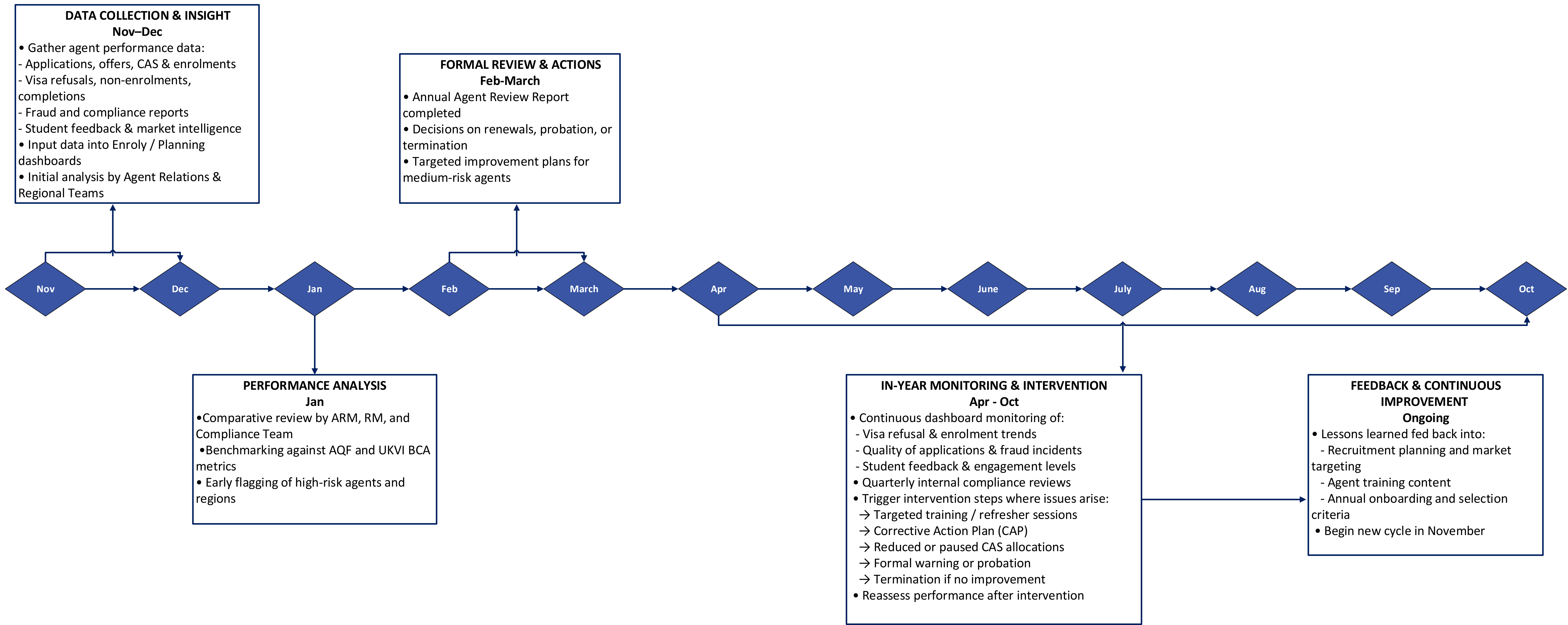


Agent Review and Monitoring Flowchart



How it works

Bournemouth University maintains a robust, data-driven monitoring system to ensure all agents and sub-agents operate ethically, compliantly, and effectively in line with UKVI, AQF, and institutional standards. Agent performance is tracked continuously and formally reviewed each academic year through the Agent Review Cycle.

Annual Review Window:

The formal performance review runs November - March, ensuring evidence-based decisions on renewals and terminations before the next recruitment cycle.

Continuous Oversight:

Between April and October, BU maintains live monitoring through data dashboards, compliance meetings, and feedback loops - ensuring early action if agent behaviour or outcomes deviate from expected benchmarks.

Responsive Intervention:

The framework allows BU to act dynamically in-year, combining support and accountability to uphold compliance and maintain high-quality recruitment outcomes.